

CHUCK E FOCUS

Week 20 – May 20, 2016

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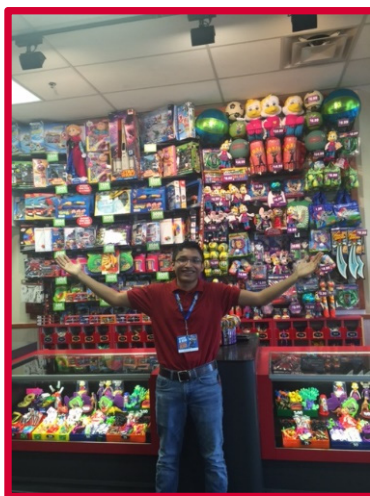


EMPLOYEE SPOTLIGHT OF THE WEEK!



WESTERN

Meet Alexandria Lang, Cast Member in restaurant #765 Lemon Grove, CA. Alexandria has been a superstar with Chuck E. Cheese for almost 2 years and counting. Alex loves to constantly go above and beyond with every guest, making games out of everything to keep the work environment fun for her and her co workers. One of Alex's favorite things to do is play video games, especially the Legend of Zelda!



SOUTHEAST

Meet Luis Trigueros, Cast Member at restaurant #664 Murfreesboro, TN. Luis has been a superstar with Chuck E. Cheese for 7 months now and counting. Luis is constantly at the top of his game suggestive selling and helping out the guest to find what would accommodate them the best. Luis loves to train fellow cast members, especially in hospitality. He loves to drive the fun and energy in the restaurant by constantly holding mini contests with guests and co workers. Luis's favorite activity? "Where's Chuck E." on the merchandise wall.



NORTHEAST

Meet Evan Franxman, Team2 Trainer in restaurant #112 Florence, KY. Evan has been a superstar with Chuck E. Cheese for 3 years and counting. Evan has always stood out to his co-workers for his hard work, dedication, positive attitude, and willingness to help others. He is always able to find fun in every task, whether it be making a pizza or scrubbing the floors. Fun fact about Evan: He is like a secret mad chemist!



CENTRAL

Meet Ana Moore, Birthday Coordinator at restaurant #349 Bataiva, IL. Ana has been a superstar with Chuck E. Cheese for 4 years now and counting. Ana stands out to her co-workers and managers because of her cheerful spirit and she is always able to get the kids involved in daily activities going on in the restaurant.

SALES CONTEST

We are down to the final stretch, who will pull through on top to claim bragging rights and the traveling trophy?

Top Individual Rankings

Name	Store
1. Jacob Newman	969
2. Andrea Lucero	446
3. Jasmine Ly	872
4. Jessica Revelle	961
5. Kassandra Espericueta	446
6. Sydnee Winkler	872
7. Brenda Garcia	446
8. Breanna Saenz	045
9. Anjelo Mohiuddin	872
10. Angelica Hoover	449

Top Restaurant

New Hartford, NY ~ 646

Bottom Restaurant

Don't let this be you!!!



Top 10 Restaurants

Name	Store
1. New Hartford, NY	646
2. Regina, SK	872
3. Bell, CA	446
4. Muncie, IN	941
5. Windsor, ON	831
6. Altoona, PA	449
7. Columbus, IN	670
8. Topeka, KA	961
9. Woodbury, MN	792
10. Melbourne, FL	699

Show us your creative ways to sell Cheesy Bread!
Send pictures to myfavoritefun@cecentertainment.com with subject line
#cheesybread

April 18 - May 29

CASHIER SALES CONTEST

Cheesy Bread

WIN \$250 Top 25*

WIN \$100 26-50*

WIN \$50 51-100*

TOP 10 RESTAURANTS

Win a Sales Booster Pin for everyone on the team

TOP RESTAURANT

Wins the Sales Booster Traveling Trophy

*Prizes are subject to payroll tax deductions. Hourly Cast Members with a minimum of \$1,000 in F&B transactions with the highest itemized sales ratio.
All sales contests will be monitored, audited, and subject to disqualification. Cast Member must be employed at time of contest to be eligible.
Winners will be calculated by total Cheesy Bread sales/total sales.

MY FAVORITE FUN



#420 Brandon
#tutuweekend



#081 Irving
#NCRolloutparty



#831 Windsor
#gymrat



#770 Midland
#BBBSrecognition



#846 Cambridge
#muaythai



#538 Downingtown
#DMjonfiorentineteamplayer



#745 Niles, OH
#DMdennysandersteamplayer



#454 Corpus Christi
#above&beyond



Trying to make a joker cheesy bread

#688 Arlington Heights
#kitchenart #joker



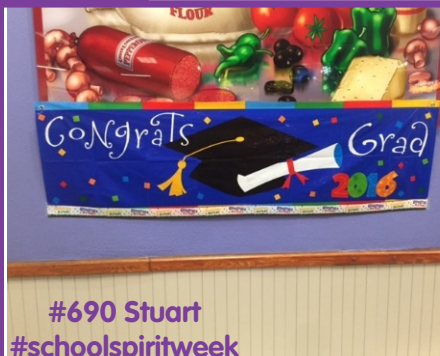
#665 Olathe
#BBBSbattle



#804 Jacksonville
#chuckeidol



#539 Reading
#killingwithdonations



#690 Stuart
#schoolspiritweek



#370 El Centro
#pasquallyapproves

DEAR CHUCK E...

Me and my family celebrated my granddaughter's 2nd birthday with Chuck E. Cheese. My mother is 90 years old and deaf since birth. We came into contact with Michael Smith whom engaged my mom in American Sign Language which we were very impressed as he is very young. He was very attentive and engaging with our whole party of about 15. This was a 1st for me that someone working at a restaurant knew ASL. My mom was excited as she likes to come with us to CEC and enjoy salads and wine. KUDOS Michael as well as Jose Frayre for having a great team. As the saying goes "Team work makes the dream work" and that it does. Thank you so much for an enjoyable evening.

ANNIVERSARIES

5 YEARS

Jessica Puertas ~ Location 440
Shane Barton ~ Location 576

10 YEARS

Owen Green ~ Location 349

15 YEARS

Chad Kempton ~ Location 736

Western Region
Pasadena, CA #324
RVP Tim Kerum
AD Steve Charlebois
GM Nayeli Albarran
Asst Mgr Jose Frayre
Cast Member Michael Smith

I was a guest at this Chuck E. Cheese's and just wanted to let you all know you have a phenomenal staff, in particular the manager, Tracy Blackford who was a great help to me. She was already juggling a lot at once when I approached her with my 4 month old. I really needed to nurse him and didn't want to use the bathroom. She was very helpful in finding me a quiet place to nurse. This was amazing. Not many people support breastfeeding moms. I really want this comment to reach someone in your corporate offices. We will always visit this location now.



Southern Region
Birmingham, AL #707
RVP Mike Boyko
DM Seneca Gray Robinson
GM George Arnold
Sr Mgr Tracy Blackford

I am writing to express the excellent customer service I experienced today at your Bel Air location. Not only was the staff pleasant and helpful, but they went above and beyond to accommodate my family. Beginning with Tiffany allowing my family to take advantage of the buffet at 2:45 (requesting fresh pizza). Isiah and Sean boxed our leftovers up for us and Laurie insured the kids were safe! I've never experienced such caring employees at any other location. Keep it up!

I was having my son's birthday party and I got to meet Ricardo as he introduced himself as the new manager in the store. Great attitude, great smile, very professional and charming. He kept checking on my party to make sure everything was going as planned. I felt like he made the party as his own private party because he showed me that he really cared about the guests which I really liked about him. He did a really good job. I want Ricardo for my future parties.

Central Region
Bel Air, MD #502
RVP Chris Kelly
DM Michael Svoboda
GM Tiffany Galbraith
Cast Members Sean, Isiah, and Laurie

Northern Region
Queens, NY #513
RVP Jim Brawley
DM Daniel De Los Santos
GM Deborah Watson Laylock
Cast Member Ricardo

ENTERTAINMENT CHUCK E. CHEESE'S SHOW 4 2016

PLAY DATES
MAY 23 - JUNE 26



SHOW 4 - 2016 IS ON IT'S WAY TO YOU

Show 4 - 2016 ships out Friday, May 20. The official play dates for Show 4 - 2016 are **May 23 thru June 26**.

Watch out! Or should we say, Watch Me...Whip, Watch Me Nae Nae! Show 4 a is collection of your favorites from the past few years. And yes, due to popular demand that includes Silento's Watch Me (Whip/Nae Nae.) Helen's Birthday is May 27 but we're celebrating Helen all May & June. Happy Birthday Helen Henny!

If you do not see Show 4 - 2016 arrive by May 27, please contact Nicole Cooper in the Marketing Department at (972) 258-4574 or email showwarranty@cecentertainment.com
Here are the show play dates for the remainder of 2016:

Show 4 - May 23 thru June 26
Show 5 - June 27 thru August 21
Show 6 - August 22 thru September 25
Show 7 - September 26 thru October 31
Show 8 - November 1 thru November 20
Show 9 - November 21 thru December 30



MERCHANDISE

Dennis Foland will be closed Monday May 30 in observance of Memorial Day. Mail carriers will also be closed and not delivering standard ground orders.

Restaurants with Sunday order days: If you are able to place your order by Thursday 5/26, this will help with any delay.

Foland anticipates being caught up by the end of the week 6/03.

Locations can experience 1 day delay.





Chuck E. Cheese's HOT JOBS

GENERAL MANAGER

668 ~ Jonesboro, AR	505 ~ Poughkeepsie, NY
200 ~ Modesto, CA	526 ~ Syracuse, NY
322 ~ Dublin, CA	527 ~ Hempstead, NY
378 ~ Laguna Hills, CA	555 ~ Dayton, OH
410 ~ Sacramento, CA	557 ~ Columbus/SW, OH
445 ~ Fontana, CA	845 ~ Willowdale, ON
558 ~ Colorado Springs, CO	660 ~ Portland, OR
613 ~ Douglasville, GA	437 ~ Philadelphia, PA
959 ~ Boise, ID	860 ~ Sioux Falls, SD
112 ~ Florence, KY	038 ~ Rockwall, TX
767 ~ Baton Rouge, LA	579 ~ North Richland Hills, TX
798 ~ Rochester, MN	599 ~ Longview, TX
308 ~ West Las Vegas, NV	624 ~ Lynnwood, WA
314 ~ Henderson, NV	604 ~ Madison, WI
481 ~ Deptford, NJ	680 ~ Tallahassee, FL

DISTRICT MANAGER

District Manager	Based in Minneapolis, MN
District Manager	Based in Dallas, TX

DISTRICT TECHNICIAN

DT Manager	Based in Greensburg, PA
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Please visit www.chuckecheese.com/careers to review all open Chuck E. Cheese positions



INTERESTED IN A PETER PIPER OPPORTUNITY?

General Manager	Las Vegas, NV #1256
General Manager	Las Vegas, NV #1257
General Manager	Oklahoma City, OK #1259
District Manager	Based in Oklahoma City, OK

Please visit www.peterpiperpizza.com to review all open Peter Piper Pizza positions.